

WITHDRAWAL FORM

To withdraw from a purchase made on www.vallonchene.fr, please complete and return this form by email (office@vallonchene.fr) and by any means at your convenience accompanied by the product to the following address:

VALLONCHENE
1426, chemin d'Atteville
76440 SOMMERY
France

I, the undersigned _____, inform you of my withdrawal from the purchase concerning the following sale:

Order reference: _____

Date of the order: ____/____/____

Date Order Received: ____/____/____

Invoice No. (if already issued): _____

Your first and last name: _____

Your email: _____

Your address: _____

If your payment was made by bank transfer, please fill out the following details:

IBAN: _____

BIC: _____

Signature of the buyer:

Date: ____/____/____

REMINDER:

The consumer has a period of 14 days to withdraw without having to justify reasons or to pay penalties except for the cost of returning the product:

from the receipt of his purchase (sale of goods),
from the acceptance of the offer for the provision of services.

The seller or service provider reimburses the buyer as soon as possible and at the latest within thirty days following the date of withdrawal.

The products must be returned to VALLONCHENE SARL in their original packaging and in perfect condition.

ORDERS FOR BARE ROOT PLANTS due to their extremely precarious situation and linked to a very reduced seasonality are considered as tailor-made orders and therefore, in accordance with the law, excluded from the right of withdrawal.